

iLuvQuran TERMS OF USE

Last Updated: 21 February 2025

Welcome to **iLuvQuran!** These Terms of Use ("Terms") govern your access to and use of **iLuvQuran's website, products, services, and content.**

By accessing or using our platform, you acknowledge that you have read, understood, and agreed to be bound by these Terms. If you **do not agree** to these Terms, you should refrain from using our services.

The website iluvquran.com, iluvquran online portal and all published content on this page are the property of the company Cordoba Leadership Center Sdn Bhd. The content may be used only for non-commercial purposes and they may not be reproduced, copied or distributed in any other way without the permission of the company. The company reserves the right to make any changes to the content published on the website and in the module.

1. GENERAL TERMS

1.1 About iLuvQuran

iLuvQuran, a brand owned under Cordoba Leadership Center Sdn Bhd, is an Islamic **educational platform** that offers digital and physical learning materials, physical and online classes, trainings and community events in Quranic ecosystem to enhance **Quranic understanding for children and families.**

1.2 Acceptance of Terms

By accessing our **website, mobile apps, digital content, or services,** you confirm that you have read, understood, and agreed to these Terms.

1.3 Modifications to Terms

We may update these Terms at any time. Changes will be **posted on this page,** and continued use of our services after modifications means you **accept the new Terms.**

2. ACCOUNT REGISTRATION & USER RESPONSIBILITIES

2.1 Eligibility

- You must be **at least 18 years old** to create an account or purchase products.
- Parents/guardians must create accounts **on behalf of children under 18**.

2.2 Account Security

- You are responsible for **maintaining your account security**.
- **Do not share** login credentials.
- iLuvQuran is **not liable** for unauthorized account access due to weak passwords.

2.3 Prohibited Activities

Users must **not**:

- **Misuse content** (copy, distribute, resell without permission).
- **Disrupt services** (hacking, spamming, false identity).
- **Violate Islamic ethics** (offensive, disrespectful behavior).

3. SALES, PAYMENTS & REFUND POLICY

3.1 Pricing & Payments

- Prices are listed in **Malaysian Ringgit (MYR)**.
- Payments accepted via **FPX, Credit/Debit Cards, PayPal, and E-Wallets**.
- **Full payment is required** before access is granted to paid content.

3.2 Refund & Cancellation Policy

- **Digital Products (E-books, Videos, PDFs): Non-refundable** once accessed or downloaded.
- **Physical Products (Books, Materials): Refunds only for defective items** (within **7 days** of receipt).
- **Classes & Programs:**
 - o Cancellations **One month before = full refund** (minus processing fees).
 - o No refunds for **missed classes or late cancellations**.
- **Event Tickets: Non-refundable** but **transferable**.

3.3 Delivery Policy

- **Digital Products:** Delivered via **email or login dashboard**.

- **Physical Products:** Shipped via **reliable courier services**.
- **Customs & Duties:** International customers **bear all taxes and import fees**.

4. CLASSES, EVENTS & COMMUNITY ENGAGEMENT

4.1 Registration & Parental Consent

- Parents **must register** for children's classes.
- We **do not collect** personal data from children under 13 without **parental approval**.

4.2 Class Attendance & Behavior

- **Students must attend on time** and **respect instructors**.
- **Disruptive behavior** may result in removal **without a refund**.

4.3 Cancellations & Rescheduling

- If **iLuvQuran cancels a class**, users can **reschedule or receive a refund**.
- No refunds for **missed classes** due to personal scheduling conflicts.

5. INTELLECTUAL PROPERTY RIGHTS

5.1 Ownership of Content

- All content, including **videos, images, text, and materials**, is **copyrighted under Malaysian Copyright Act 1987** and **belong to Cordoba Leadership Center Sdn Bhd**.
- Users **may not copy, reproduce, or redistribute** iLuvQuran's content **without written permission**.

5.2 Licensing for Institutions

- Educational institutions **must obtain a license** to use iLuvQuran materials.

5.3 Trademark Protection

- **iLuvQuran's brand name, logo, and designs** are legally protected trademarks.

6. CONSUMER PROTECTION & LIABILITY

6.1 No False Advertising

- iLuvQuran follows **Malaysian Consumer Protection Act 1999** and does **not** make misleading claims about products or services.

6.2 Limited Liability

- iLuvQuran is **not responsible** for:

- o **Payment failures** due to third-party services.
- o **Delivery delays** for physical products.
- o **Technical issues** affecting online classes.

6.3 Disclaimer on Learning Outcomes

- We do not guarantee specific learning results. **Success depends on individual effort.**

7. DATA PRIVACY & PROTECTION

7.1 Compliance with Privacy Laws

- iLuvQuran follows **Malaysia's PDPA 2010** and global privacy laws (**GDPR, CCPA**).
- Personal data is used **only for service improvement, registration, and marketing.**

7.2 Data Usage & Protection

- **Personal data will NOT be shared** without consent.
- Users can **request data deletion** anytime.

7.3 Marketing & Communications

- By signing up for iLuvQuran, you agree to receive **promotional emails, newsletters,**

WhatsApp messages, and SMS updates about our products, services, and events.

- You can **opt-out anytime** by:
 - o Clicking the **“unsubscribe”** link in emails.
 - o Replying **“STOP”** to WhatsApp/SMS messages.
 - o Adjusting your **account settings**.
- iLuvQuran **does not sell or share** your personal data with third parties for external marketing purposes.
- For more details on how we collect, store, and use your data, please refer to our

Privacy Policy.

8. DISPUTE RESOLUTION & GOVERNING LAW

8.1 Dispute Resolution

- Users **must first attempt to resolve issues amicably** via written communication.
- If unresolved, disputes will be handled through **mediation** before legal action.

8.2 Governing Law & Jurisdiction

- These Terms are governed by **Malaysian law**.
- International disputes will be handled **via mediation**, where applicable.

9. TERMINATION OF ACCESS

- iLuvQuran may **suspend or terminate accounts** violating these Terms.
- Users will be notified before termination unless there is a **serious breach** (fraud, abuse, illegal activities).

10. THIRD-PARTY LINKS & SERVICES

- You may not create a link to any page of this website without our prior written consent. If you do create a link to a page of this website you do so at your own risk and the exclusions and limitations set out above will apply to your use of this website by linking to it.
- We do not monitor or review the content of other party's websites which are linked to from this website. Opinions expressed or material appearing on such websites are not necessarily shared or endorsed by us and should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of these sites. We encourage our users to be aware when they leave our site & to read the privacy statements of these sites. You should evaluate the security and trustworthiness of any other site connected to this site or accessed through this site yourself, before disclosing any personal information to them.

This Company will not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to third parties of personal information

- iLuvQuran **may include links** to third-party websites or services.
- We **do not control** external content and are **not responsible** for third-party policies.

11. CONTACT INFORMATION

For any questions, please contact:

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